

Eventor Federation Survey

IOF Eventor

Contact: System Owner and Sport Administrator: David Wästlund, IOF Office

Q1: Number of years that you have used Eventor

5 years (Live in January 2015)

Q2: Number of Competitions per year managed in Eventor

300 competitions

Q3: Number of Users and Clubs that are registered in Eventor

70 Federations, 3000 clubs, 17000 users

Q4: What are the key system functionalities that the system support for your federation events and club-events?

- IOF Event schedule/calendar
- IOF Federations Member management
- IOF Athletes management
- Entries management
- Entries payments for some events
- Results management
- Other:
 - Athlete licence management
 - IOF Roles and responsibilities management
 - WRE event application process

Q5: What are the biggest challenges you have encountered managing a “Members and Events management system” like Eventor?

The system has been working well in terms of access (uptime) and support (general use and bug solving). When you start with a system like this you encounter new benefits and outdated processes and the need for development of these all the time. The development requirements are driven by:

- you realize new areas of benefits when you start using it (if we do this...we will make it easier for organisers to...)
- increased user needs and expectations (and outdated processes)
- an ever-changing sport (rules, new formats/results etc)

It has been a challenge sometimes to run change projects and deliver them in time. We have found that the best way to develop is to work with Swedish Orienteering Federation in clearly defined, short, development periods to get the right expectations in time and effort from both developer and ‘customer’. SOFT also requires a development plan a year ahead to be able to plan development resources.

Q6: Benefits and future plans?

Since the start in early 2015 IOF, Member federations, Organisers and Teams have benefited from having structured information and processes around Events & Members. It gives us a common environment that is the same for all Events and we use the information to be efficient in a global environment. We still have several areas that we want to develop and the focus areas for 2020 investments will be:

- Result management (A new result model, fit for all types of IOF Events and results)
- IOF Event Adviser Management
- IOF Masters event entries and results management.

Eventor Australia

Contact: Paul Prudhoe, Executive Officer Orienteering Australia

Q1: Number of years that you have used Eventor

Almost 7 years (Live in January 2013)

Q2: Number of Competitions per year managed in Eventor

1,000 ~ 1,400 competitions per year (also used as calendar for other meetings – training, meetings)

Q3: Number of Users and Clubs that are registered in Eventor

1 National Federation, 7 States and Territories, 61 clubs, 4000+ users

Q4: What are the key system functionalities that the system support for your federation events and club-events?

- National Event schedule/calendar
- National Federation, State and Club Member management
- Entries management (for all events – pre-entry and entry on the day)
- Entries payments for some (pre-entry required) events
- Membership payments
- Results posting
- Multi-tiered event schedule/calendar accessible and editable at the national, state and club levels

Q5: What are the biggest challenges you have encountered managing a “Members and Events management system” like Eventor?

It has been a challenge for timely feedback to requests for changes and to requested (agreed) updates.

Limited statistical reporting capability (Orienteering Australia now resorting to API export and report generating outside of Eventor)

Difficulty (initially) of using a system developed for the ‘Swedish-way’ of member and event management and trying to use it in a federated national organisation.

The registration and recording of membership for a new group of people lacks a clear workflow and therefore requires considerable local support.

Q6: Benefits and future plans?

Since the start in early 2013 the National federation, States and Territories, Event Organisers and members have benefited from having structured information and processes around Events & Members.

As with the IOF, it gives OA a common environment that is the same for all Events and we use the information to be efficient as possible in a national environment.

Orienteering Australia continues to still have several areas that it wants to develop, and to improve the functionality to the benefit of users and members.

It would be beneficial if Eventor implemented technology to publish changes such as new member, new entry, new results etc through webhooks. This would enable Eventor to be seamlessly integrated with 3rd party applications such as MailChimp to improve user engagement.

Eventor Norway

Contact: Jan Arildsen, Event Manager, Orienteering Norway.

Q1: Number of years that you have used Eventor

8 years (Live in January 2011)

Q2: Number of Competitions per year managed in Eventor

Ca 900-950 competitions

Q3: Number of Users and Clubs that are registered in Eventor

1630 clubs, 27700 users (Norwegian part: 400 clubs, 21000 users)

Q4: What are the key system functionalities that the system support for your federation events and club-events?

- Schedule/calendar
- Entries management
- Entries payments for some events – organizers can choose this option
- Results management
- Administration of series – like Norwegian cup

Q5: What are the biggest challenges you have encountered managing a “Members and Events management system” like Eventor?

The system has been working well in terms of access (uptime) and

It has been a challenge sometimes to run change projects and deliver them in time

Q6: Benefits and future plans?

No big plans but always some small wishes about updates

Eventor Sweden

Contact: *Jonas Ekvall, system owner at Swedish Orienteering.*

Q1: Number of years that you have used Eventor

10 years (Live in 2009)

Q2: Number of Competitions per year managed in Eventor

3500 competitions when local- and club events are included

Q3: Number of Users and Clubs that are registered in Eventor

588 Swedish clubs, 80000 identities (number of users with login accounts 30 000)

Q4: What are the key system functionalities that the system support for your federation events and club-events?

- Event schedule/calendar
- Swedish club member management
- Athletes management
- Entries management
- Results management
- Administration of series
- Other: Participant questionnaires, Different kind of reports, Activities and educations, Ranking system for elite runners

Q5: What are the biggest challenges you have encountered managing a “Members and Events management system” like Eventor?

As the Swedish Orienteering Association has developed, and is responsible for, all instances of Eventor we are facing special challenges in addition to those linked to Swedish orienteering activities. It is about minimizing downtime, ensuring that the IT environment is up to date and developing new functions based on constantly changing conditions. Today, all Eventor instances are located in a modern cloud-based environment.

Q6: Benefits and future plans?

The future plans for the coming year are mainly to launch Eventor World and to introduce a number of new and improved functions in the other Eventor instances.

